

What should we start doing:

What should we stop doing:

What pleased you most:

What pleased you less:

Do you have any good ideas that would make our service better for you and future passengers?

Would you recommend our services? YES NO

If you enjoyed your day please tell us about it below

Multiple horizontal lines for text input.

Thank you for your time

BELLE VUE

BELLE VUE

Passionately Dedicated To Excellence

Please return your completed form to the driver or post back to our office

Post: Belle Vue Manchester The Travel Centre Discovery Park Crossley Road Stockport SK4 5DZ

Fax: 0161 947 9479 **Email:** donnat@bellevue-mcr.com

Alternatively, you could write an online review at:
www.bellevue-mcr.com/Corporate/Reviews.aspx

Your Opinion Counts

Please help us be better at what we do by completing this quick questionnaire and returning it to the driver on the day of your journey, or to our office.

Our Managing Director reads every one of them.



**Win a
FREE
HOLIDAY**

Belle Vue Manchester Ltd
The Travel Centre, Discovery Park,
Stockport, Cheshire SK4 5DZ

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www.bellevue-mcr.com



All completed forms returned to our driver will be entered into our annual holiday draw

Your Name & Organisation (optional):

Date of Travel:

Time of Departure:

Departure Point:

Destination Point:

Drivers Name:

Vehicle Registration:

Please answer the following questions using a scale of one to ten, with one being 'awful' & ten being 'outstanding'. There's a space for any additional comments you would like to make.

1 I thought the transport service overall was

 1 2 3 4 5 6 7 8 9 10 

Additional comments:

2 Getting a quote and booking the service was

 1 2 3 4 5 6 7 8 9 10 

Additional comments:

3 The coach/bus arrival was prompt and punctual

 1 2 3 4 5 6 7 8 9 10 

Additional comments:

4 The drivers introduction and safety briefing was

 1 2 3 4 5 6 7 8 9 10 

Additional comments:

5 The video safety briefing was *(executive coaches only)*

 1 2 3 4 5 6 7 8 9 10 

Additional comments:

6 The driver's service overall was

 1 2 3 4 5 6 7 8 9 10 

Additional comments:

7 The driver's appearance was

 1 2 3 4 5 6 7 8 9 10 

Additional comments:

8 The vehicle standard overall was

 1 2 3 4 5 6 7 8 9 10 

Additional comments:

9 The facilities on board met your requirements

 1 2 3 4 5 6 7 8 9 10 

Additional comments:

10 The vehicle cleanliness was

 1 2 3 4 5 6 7 8 9 10 

Additional comments: